



Take the T

Employee/Employer Toolkit



Massachusetts Bay
Transportation Authority

Take the T.

Keeping the Commonwealth in Motion

Throughout the pandemic, the MBTA is proud to have continued running service in support of all essential workers and activities to help sustain our state's economy.

During this time, we were also able to accelerate many construction and capital projects that have helped to make the T better, safer and more reliable – and ultimately have delivered results to riders much sooner.

Now, as many businesses look to expand on-site activities and welcome employees back to the office, we are committed to ensuring a safe and smooth transition for all employees and employers who may be taking up travel once again this fall.

Supporting Increased Travel this Fall

We continue to take necessary steps to protect the health and safety of all our riders and employees with increased cleaning and sanitation practices. We are also closely monitoring ridership and continue to add back service across the system to support increased travel to help ensure you, our riders, can get to where you need to go.



To our riders who stayed with us through the pandemic, thank you. And for those now returning to the system, welcome back.

We look forward to serving you!



Take the T.

Flex Pass for Commuter Rail



5-Day Flex Pass

Traveling on the Commuter Rail? Perhaps with a new schedule or select days of the week?

Purchase 5 days worth of Commuter Rail travel good for a 30-day period before expiration!

- Get five 1-day Commuter Rail passes for a 10% discount compared to round-trip travel
- 1-day passes valid for 24 hours of unlimited travel
- Use passes anytime within 30-days after purchase
- Available only in the mTicket app
- Valid only on Commuter Rail, up to designated pass zone
- No transfers to other modes
- Learn more: [MBTA.com/FlexPass](https://www.mbta.com/flexpass)



Take the T.

Commuter Rail Service that Meets Your Needs



You're not 9-5 anymore, and neither are we.
Get in. Get out. Get around all day.

More train service with consistent schedules.

- Commuter Rail schedules now provide more trains during the middle of day and at night Monday through Friday.
- Train times are also more evenly spaced for easier to remember schedules & weekend service has returned on all lines.

Traveling between Zone1A Stations?

- Zone 1A stations are Commuter Rail stations in or closest to Boston, with travel between the two costing the same as a subway fare, just \$2.40.
- Zone1A tickets are required for travel and can be purchased at ticket offices, fare vending machines, on board & through the mTicket app.



[MBTA.com/CommuterRail](https://www.mbta.com/CommuterRail)



Take the T.

Fall 2021 Service Changes



Effective August 29, 2021

This fall, we're continuing to add back service across the system to support increased travel.

Subway Service Changes

Red, Orange, and Green Line will see weekday schedule changes throughout the day.



View schedules: [MBTA.com/schedules/subway](https://www.mbta.com/schedules/subway)

Bus Service Changes

Increased service:

24, 52, 95, 100, 101, 110, 354, 435, 501, 504, SL4

Reduced frequency:

11, 91

Additional frequency & routing changes:

10, 75

Restored routes:

67, 351, 428, 451, 456, 505

Routing changes:

36, 137, 214, 216, 230, 350, 411, 558

Trip changes:

15, 17, 21, 23, 26, 30, 31, 32, 33, 34, 35, 37, 43, 44, 45, 51, 57, 66, 69, 83, 85, 87, 88, 89, 90, 93, 94, 97, 99, 105, 106, 108, 112, 116, 117, 132, 134, 192, 194, 201, 222, 226, 236, 245, 424, 450, 455, 556, CT2, SL2

Both routing & trip changes:

71, 73, 74, 77, 78, 96, 426, 429



View schedules: [MBTA.com/schedules/bus](https://www.mbta.com/schedules/bus)



Take the T.

Employer Resources



Get help calculating the number of trips needed to break even on the cost of a monthly MBTA pass

Monthly Pass Break-Even Calculator

- A new tool from A Better City makes it easy to learn the cost of a pass and the number of full fare trips needed to meet the breakeven point in this new frontier of hybrid work.
- You'll also find out just how impactful your employer transit benefit dollars can be to the value of a pass for a hybrid commute.



[Calculator](#)

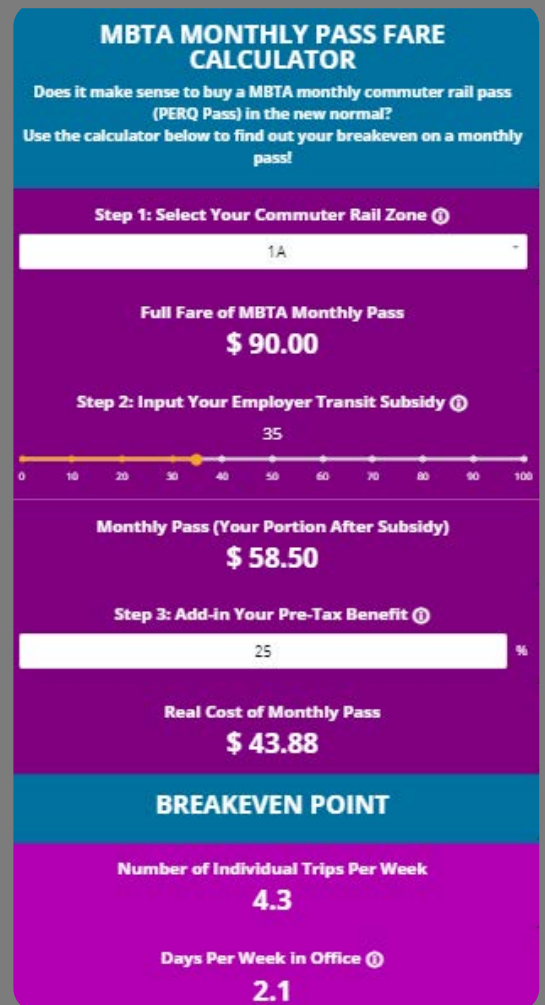
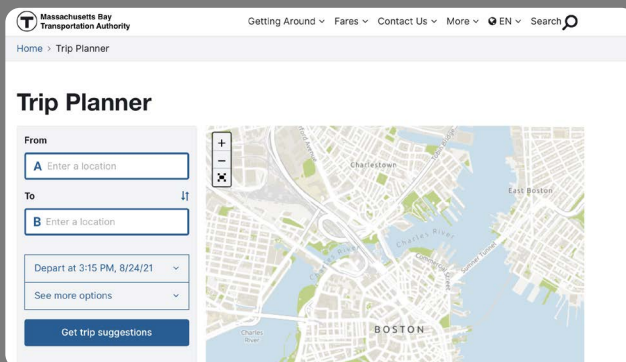
Get help navigating the T / check updated routes

Trip Planner Tool

- Use our Trip Planner to get line and mode recommendations for your most common trips.



[MBTA.com/trip-planner](https://www.mbta.com/trip-planner)



Take the T.

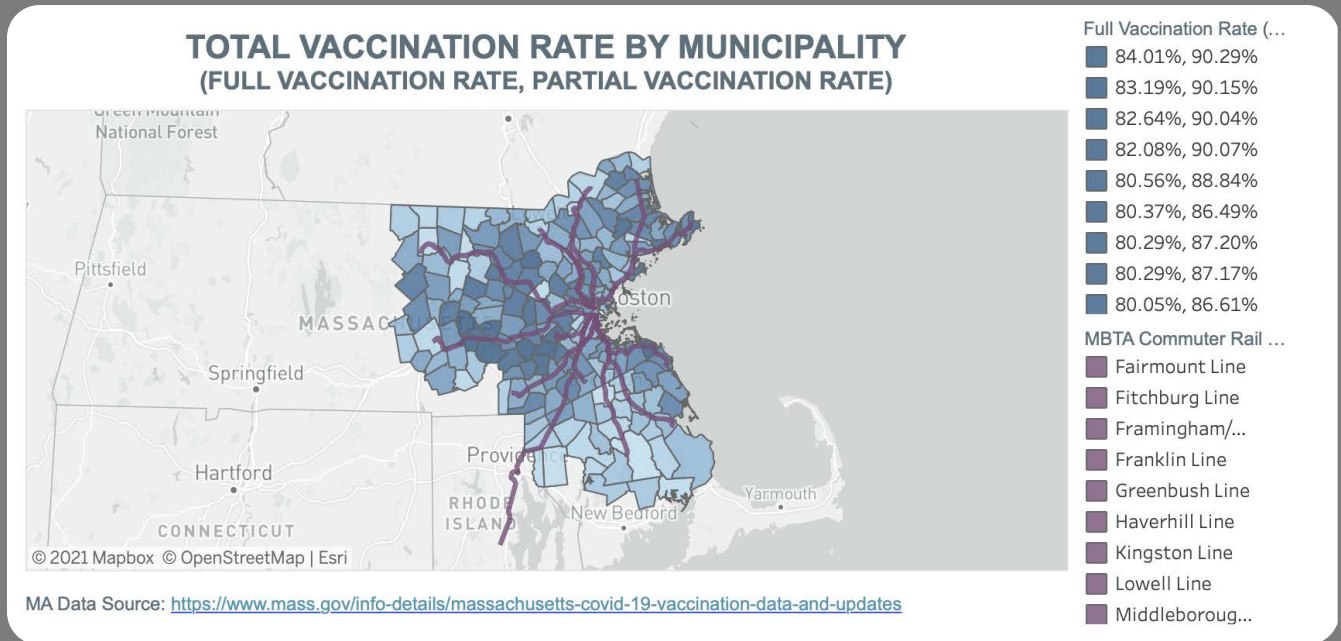
Know Before You Go



Vaccination Rates by Municipality Within MBTA Service Areas by A Better City

An interactive map providing you the latest information on vaccination rates in your service areas, updated weekly.

 [Click here](#)



Take the T.

Ride Safer



Committed to Public Health on Public Transportation

Through the pandemic, we remain committed to doing our part to protect the health and safety of all of our riders and employees with increased cleaning and sanitation practices.

As a rider, we ask that you also do your part in helping to ensure the health and safety of everyone by staying vigilant and wearing your mask on the T.

We see this a shared responsibility; a pact between ourselves and our riders. A pact we call Ride Safer.

Ride Safer.
Wear a Mask
while riding
the T.
It's the law.



[mbta.com/
ridesafer](https://www.mbta.com/ridesafer)



Ride Safer.

How to wear a face covering:



DON'T: Push your mask under your chin

DON'T: Wear the mask below your nose

DON'T: Wear your mask loosely with gaps



DO:
Cover your mouth and nose fully making sure there are no gaps

[mbta.com/ridesafer](https://www.mbta.com/ridesafer)



Take the T.

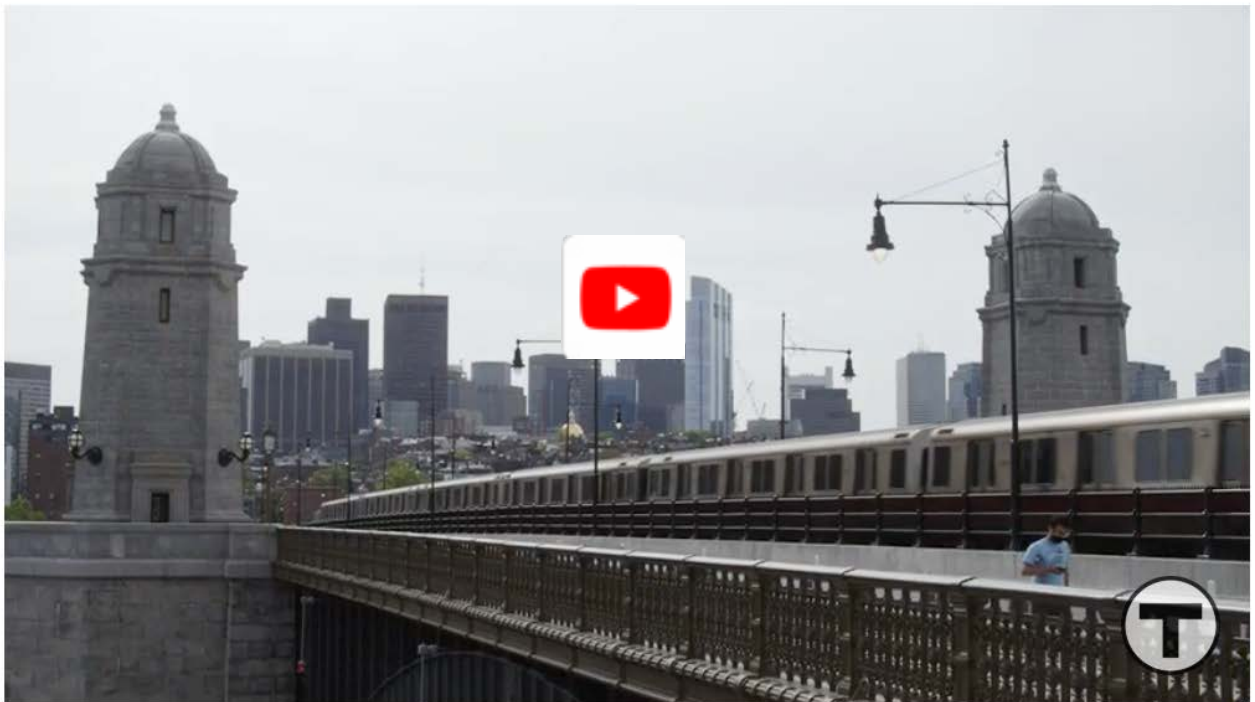
Ride Safer



Whether you're new to Boston, or it's been a while since you've ridden the T, we're here to take you where you need to go. Watch our latest guide to Ride Safer.

 [mbta.com/covid19/ride-safer](https://www.mbta.com/covid19/ride-safer)

Ride Safer



Take the T.

Ride Safer



Protecting Your Health

The MBTA continues to take necessary steps to protect the health and safety of our riders and employees with increased cleaning and sanitation at stations and on vehicles. This includes:

Providing face coverings to riders

MBTA Transit Ambassadors and Customer Service Agents will distribute face masks at select stations.

Maverick
North Station
Back Bay
Forest Hills
Haymarket
South Station
JFK/UMass
Ashmont
Braintree
Harvard
Park Street
Copley
Kenmore

Ride Safer.

Face coverings
are required
on the T.

Face coverings
are available here
while supplies last.



[mbta.com/
ridesafer](https://mbta.com/ridesafer)



Take the T.



Ride Safer

Cleaning & Disinfecting

All subway & commuter rail vehicles disinfected on a daily basis, and buses cleaned multiple times per day.

All high-contact areas at subway stations (handrails, fare gates, and fare vending machines) are cleaned every 4 hours.

Cleaning and disinfecting



Vehicle Air flow

Every 60 seconds, our buses, trains, and trolleys recycle and refresh filtered air, and completely exchange air at least 10 times every hour

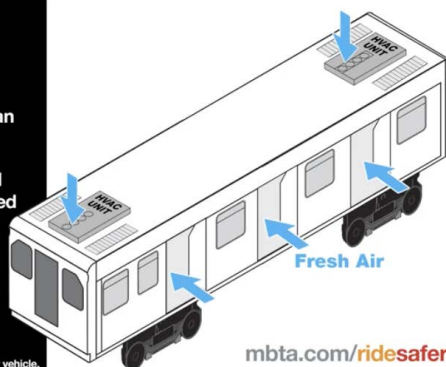
Vehicle Airflow

14x per hour fresh air

is exchanged via the HVAC units – more than most offices.

The fresh air is filtered before being introduced to the supply air.

Additional fresh air flow occurs when the doors are open at stops.



* Data reflects average MBTA subway vehicle.

[mbta.com/ridesafer](https://www.mbta.com/ridesafer)



Take the T.

Ride Safer



What You Can Do

All riders must wear a face covering that completely covers their nose and mouth while using public transit. Failure to comply may result in denial of boarding, removal, penalties under federal law.

We also encourage riders to:

- Maintain a safe distance from others when possible
- Wash hands often with soap and warm water for at least 20 seconds
- Cover coughs and sneezes
- Stay home if sick
- Avoid touching eyes, nose, and mouth
- Clean areas that are frequently touched with sanitizing spray or wipes



- [Get a COVID-19 test](#)



- [Trust the Facts. Get the Vax](#)



Take the T.

Building a Better T



While you were away...

- 8 miles of track installed on the upcoming Green Line Extension
- 90+ bus stops upgraded to be ADA compliant
- 5 miles of power cables replaced across our system
- 850 parking spaces upgraded
- 7 mainlines crossovers replaced on the Orange Line
- Clean areas that are frequently touched with sanitizing spray or wipes

We've been improving, so you can

- Get to where you're going faster & easier
- Avoid traffic & the pain (as well as the price) of parking in Boston
- Reduce air pollution riding the T
- Get to even more places



Take the T.

Stay Connected



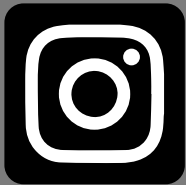
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